

HP CERTIFIED TECHNICAL TRAINING PROGRAM

GeminiTech offers a program for technicians that wish to become certified to repair HP equipment. GeminiTech is an Authorized Service Center located in Waipahu, HI. GeminiTech has been HP and Compaq Authorized for over 10 years. Our authorization includes Desktop, Notebook, Intel Server, Printers (Laser, InkJet, Color Laser), MultiFunction devices, and storage products. Technicians can pursue a certification in any or all areas.

Process

Technicians are setup in GeminiTech's system and assigned an HP Student ID and Technician ID. Access is provided to the Web Based Training system and service documentation database. You may opt for face to face training by GeminiTech personnel, hands-on training at HP facilities, or just the web based training. Once training has been completed, the technician is required to take a series of tests based on the particular area of certification. Most include a base level test plus a series specialization. For example: for a LaserJet 4200 Printer, you must take the APS - LaserJet Fundamentals Exam and the 4200/4300 Series Exam.

Note that some certifications require instructor led or hands-on training. The cost for these and the locations for the training vary and are in addition to your sign-up fee. For specific details, contact us.

Once you have passed all the requirements for a given series or area, you are a certified technician and will receive appropriate certificates from HP. You are now able to work on those models in warranty.

Pricing

GeminiTech charges a \$350 fee per technician. This covers the cost of administrative expenses involved in setting up a technician's account, getting ID Numbers, and setting up logins to the service database. In addition, there is a fee for each exam. The fundamentals exams are \$25.00 and the series tests are \$10.00. These can be paid directly by the technician or by GeminiTech. If GeminiTech pays the exam fees and bills the technician, there is a service charge of \$8.00 per exam.

To Sign Up

To Sign up for this program, fill out the attached form and send it in, or go to the web site and fill out the online signup form at: www.geminitech.net/certified.

GeminiTech also offers certifications from Brother, Okidata, Lenovo, Samsung, Xerox, and more. Each program has different fees and requirements.

